

Information



about your stay ... at home at the Stanglwirt

Food and drinks



You will find unparalleled culinary delights every evening in the cosy dining rooms of our hotel restaurant. Enjoy a daily changing, multi-course **gourmet menu and themed buffet evenings** for food connoisseurs. Unfortunately, you cannot order à la carte in the hotel restaurant. We ask our guests to arrive between **6.30 p.m. and 8.30 p.m.** so that they can benefit in full of the extensive menu.

For table reservations, please dial -7983 or go to Reception



In the 400-year-old beating heart of the Stanglwirt – the **Gasthof Stangl** – you can enjoy regional treats à la carte. The traditional inn is open for you every day from **11.00 a.m. to 10.00 p.m.** We ask that you make a table reservation. For table reservations, please dial -7921 or go to Reception



In the **Kamin-Bistro**, you will find delicious healthy treats for appetites large and small. Open daily from **11.30 p.m. to 4.30 p.m.** You are welcome to use the Kamin Bistro in your bathrobe.

No table reservation needed

For a relaxed start to the day

You can of course enjoy the full extent of our popular Stanglwirt breakfast buffet as usual between 7.00 a.m. and 11.00 a.m.

In the comfort of your room

We would like to recommend our **room service**, which is on hand every day until 10.00 p.m. to pamper you with fresh meals.

Should you also want to enjoy your **breakfast** in your room, we have prepared a form for you with select which you get as part of the nightly turndown service, and we ask that you complete this according to your requirements on the **previous evening** and hang it outside your room door.

In all our dining facilities, the **drink and food menus** are now also available **in digital format**. All you need is an app, which you can use to scan printed or engraved **QR codes**, whereupon all the information will be conveniently displayed on your smartphone. The app is not necessary for iOS devices, as you can simply use your camera.



Gourmet-Menu at the Hotel-Restaurant



Menu at the historic inn "Gasthof Stangl"

From now on, your **bill** can be written to your total account securely and conveniently **with your room card**, so we ask that you take good care of your room card and do not swap it or lose it.

To enable you to make your own checks and for security, you are kindly requested to **sign all receipts** during your stay.

Our F&B Team goes to a lot of trouble to create a wonderful and stylish ambience where you can enjoy a memorable culinary experience. Please show your appreciation by coming to dinner wearing **smart casual dress** and not wearing, for example, shorts, trainers or sportswear. We particularly request that you do not enter the hotel restaurant or the "Auf der Tenne" hotel bar in swimwear and/or your bathrobe either during the day or in the evening.

Being "at home" at the Stanglwirt

Your room will be ready for you **from 3.00 p.m.** on your day of arrival. Your room will be available to you **until 11.00 a.m.** on your day of departure. We will be delighted to help with your luggage (please dial **-999**).

In the spirit of mutual consideration and vitally important cooperation, please keep to our check-out time and vacate your room by **11.00 a.m.** to ensure the appropriate cleaning and disinfecting intervals for all our guests.

A clean guest room

Clean conditions have always been a must for us. All rooms are thoroughly cleaned every day using cleaning agents containing disinfectants, in accordance with the latest hygiene standards. The cleaning concept Hollu has devised for us involves increasing the number of cleaning and disinfecting intervals to ensure that we look after our guests and staff.

Turndown service

You are welcome to choose whether or not to take advantage of our daily turndown service in your room. If, for the time being, you would rather our room maids did not come to freshen your room in the evening, please let us know as soon as you check in, or during your stay.

Our rooms include the following fittings as standard: a flatscreen TV complete with IP system, telephone, wi-fi, minibar, safe, etc. We also provide high-quality towelling products for you to use during your stay. If you would like to take some of these home with you as a souvenir, they can be purchased brand-new and packaged in the Stangl-Shop.

Should any furnishings and/or towelling products such as bathrobes, towels, or similar be missing from your room after your departure, you will subsequently be charged for them.

Please secure all your valuables in your **room safe**. You will find the operating instructions on or in the safe. We do not accept **any liability** for valuables or cash that are not kept in the safe. Thank you for your understanding. Cash up to max. \notin 2,181 and other valuables such as jewellery, watches, car keys, documents etc., up to a total value of max. \notin 7,268 are insured while they are in your room safe. We are happy to look after higher sums of money and other valuables for you free of charge in the safe at Reception.

There is an **information folder made from Arolla pine** in your room, where you can find all important information from A-Z, all instructions on using the equipment in your room, fire protection measures, telephone numbers, a site plan, and also our room service menu.

One innovative service that we offer our guests is the latest infotainment, thanks to the ONEVision TV system. This **extra media service**, which is available in all Stanglwirt rooms and suites, gives our guests the opportunity to watch hotel information, news and our own Stanglwirt TV channel at the press of a button. Our flatscreen TVs also give you the option of using your smartphone and "screen mirroring" to create your **own TV schedule** including streaming.

We made sure that the **minibar** was **freshly** stocked for you, and we will, of course, clear this again at any time you wish. The content is checked daily and re-stocked.

Guest cards

The legally prescribed local tax is billed to your room and paid directly to the State of Tyrol. This is used to promote tourism and the state-wide infrastructure for our guests. Your free guest card, which we will be happy to prepare for you at Reception on request, gives you attractive **discounts in the region**, such as for the many cable cars, various tourist attractions, leisure facilities, etc. Our Concierge team will be happy to provide more information. (Please dial -902).

Wi-fi

We are happy to provide you with free wi-fi access during your stay. No password is required.

Programme

For the sake of our environment, you also can you use the engraved **QR codes on the wooden cubes** in our lobby, for getting the **todays menu and holiday programme** on your smartphone in digital form. All you need is an app, which you can use to scan printed or, whereupon all the information will be conveniently displayed on your smartphone. The app is not necessary for iOS devices, as you can simply use your camera.

Childcare

We are very happy to spend some time with our youngest guests every day between 9.30 a.m. and 5.00 p.m. In keeping with the great responsibility, we feel towards your children, we will do everything we can to ensure that they are always as safe as possible in every respect. To guarantee this, we are only supervising a maximum of children (over the age of 3). Which makes it even more important to register your children in good time beforehand.

The children's meal is served in our hotel restaurant by appointment - please understand that neither parents nor siblings who are not simultaneously being cared for may be present.

Every day from 2.00 p.m. to 5.00 p.m. there will also be a friendly, free crèche at the children's farm for infants over the age of 1. You must register with the Concierge by 5.00 p.m. on the day before.



Wellness & Spa

The many and varied opportunities provided by the **Stanglwirt wellness worlds every day** from 7.00 a.m. – 9.00 p.m. on a vast area of more than 12,000 m² are ideal for relaxing body and soul. The opening times for our individual sauna complexes, oases of relaxation and experience worlds can be found on the spa menu in your room. By keeping to the prescribed maximum number of people, all our pools, saunas and steam baths are fully usable.

<u>Sauna</u>

• Sauna infusions are listed on the boards at the sauna areas. Our Sauna Master Gery is looking forward to your visit!

Wellness & Spa

Massage, beauty and hairdressing services are performed in our 15 spacious treatment suites and our hairdressing salon in the professional and multiple award-winning manner, every day from 9.00 a.m. to 7.00 p.m. Of course, if you want to arrange an appointment, dial the internal extension 950 and we will be happy to take your calls.

Please show your appreciation in general...

- Do not place towels or other objects on loungers to reserve them.
- Make sure you remove your towels from your lounger when you leave the wellness area.
- Always shower before swimming.
- <u>No phone calls must be made</u> throughout our wellness worlds, and <u>you must not speak loudly</u> in any rest areas.
- Only listen to music, films and videos through headphones.
- Refrain from smoking in all our wellness worlds (indoors & outdoors). Smokers are welcome in the specifically designated smoking area below the saltwater pool.

We hope you have a wonderful and relaxing time ...at home at the Stanglwirt!

